

## Complex

the relationship between cause and effect can only be perceived in retrospect

*probe – sense - respond*

**emergent practice**

## Complicated

the relationship between cause and effect requires analysis or some other form of investigation and/or the application of expert knowledge

*sense – analyze - respond*

**good practice**

**novel practice**

no relationship between cause and effect at systems level

*act – sense -respond*

**best practice**

the relationship between cause and effect is obvious to all

*sense – categorize - respond*

**Chaotic**

**Simple**